

Student Advisory Council

October 14, 2021

Agenda

- Welcome
- Topics for Discussion:
 - Admissions Process
 - Financial Aid
 - Making Decisions to Enroll
 - Support Services
 - Communications

Current Focus: Discovery

- What's working the way we are doing it today?
- What is not working the way we do it today?
- What are some things we should prioritize for improvement?

Admissions Process

- **How did you apply for admission?** (Common App or School-Specific Application?)
 - How did you find your experience?
 - Were you able to easily track the status of your application?
- **Did you visit your campus prior to enrollment?**
 - What type(s) of event did you attend? (ex. tour, info session, open house, accepted student event?)
 - What did you like? What would you do differently?
- **Describe your experience with the admissions office**
 - Did you know who to call for help with the process?
 - Was information readily available on the website?

Financial Aid

- What can you share about your experience applying for Financial Aid?
- What other ways of financing your education did you consider?
- How clear and understandable was the information presented to you?
- What changes could be made to improve this process?

Making Decision to Enroll

- Did you feel that you were making an informed decision?
- Is there anything you would change about the rolling admissions process?
- When you made your decision to enroll, was the communication about next steps articulated well to you?

Support Services (registration, financial aid, billing, tech support)

- Where do you go for information about these particular areas? (website, portal, or ask in person)
- Where would you go on campus for questions?
- Do you feel well informed about these areas?
- Are there other student services that would be helpful?

Communications

- Where do you expect to receive important information about your programs, courses, and academics?
- What are the best methods to communicate about news and important events?
- Are there other places you look for information about activities and other items of interest?

Other Feedback?

Thank You!